



YAMAHA MOTOR CORPORATION, U.S.A.

6555 KATELLA AVENUE, CYPRESS, CALIFORNIA 90630-5101 714/761-7711 FAX 714/761-7838

September 26, 2000

RECEIVED
00 SEP 27 AM 10:37
OFFICE
DEFECTS INVESTIGATION

VIA FACSIMILE (202) 366-7882
ALSO VIA FEDERAL EXPRESS

National Highway Traffic Safety Administration
Associate Administrator for Enforcement
400 Seventh Street, SW
Washington, DC 20590

Re: 00V-281

00V-281 (01)

Dear Sirs:

The purpose of this correspondence is to provide information required by 49 CFR 573 and the National Traffic and Motor Vehicle Safety Act regarding a defect notification campaign we are initiating. We thank the Agency for your expedient review and approval of the owner/dealer notification and envelope format.

1. Manufacturers Name: Yamaha Motor Company, Ltd.

Imported Vehicle Distributor: Yamaha Motor Corporation, U.S.A.
6555 Katella Avenue
Cypress, California 90630
2. Vehicles Affected: Make: Yamaha
Model: 2001 Model Year
CY50N Motorcycle

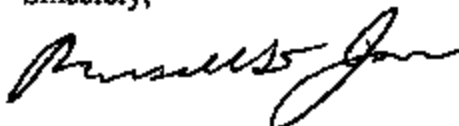
Engine Displacement: 49cc
Production: June 2000
3. The campaign relates to the torque specification for the transmission oil drain bolt for this model and does not relate to other models.
4. Total number of subject vehicles: 300
5. Refer to Technical Bulletin for affected VIN range.

6. The campaign involves the tightening of the oil drain bolt. Please refer to the attached Technical Bulletin being furnished to dealers describing same.
7. Yamaha Motor Corporation, U.S.A. has been informed by the manufacturer, Yamaha Motor Company, Ltd., that such a situation exists. This was determined pursuant to a quality control review.

We are commencing dealer/owner notification today and anticipate each being accomplished in one day. Final copies of these notification documents are attached.

In the event we can answer any questions or provide supplemental information, please do not hesitate to contact the undersigned.

Sincerely,



Russell D. Jura
Senior Vice President
and General Counsel

RDJ/dlb

Enclosures: Technical Bulletin
Proposed Owners' Letter/Envelope

Technical BULLETIN

© 2000 YAMAHA MOTOR CORPORATION, U.S.A.

RECALL

This modification has top priority. This bulletin must be performed immediately to ensure customer safety.

CY50N

FACTORY MODIFICATION CAMPAIGN

00V-281 (03)



INTRODUCTION

Yamaha Motor Corporation, U.S.A. has determined that a defect which relates to motor vehicle safety exists in 2001 CY50N ("Jog") scooters. The drain bolt for the transmission oil could come loose during scooter operation. If this occurs, oil could flow out from the drain hole onto the pavement, which could make the rear tire slip. This could lead to an accident/crash and resulting personal injury or death. This failure is because the drain bolt may not have been tightened enough from the factory.

To correct this defect, Yamaha is initiating a Factory Modification Campaign. Affected scooters must have the transmission drain bolt tightened to specification.

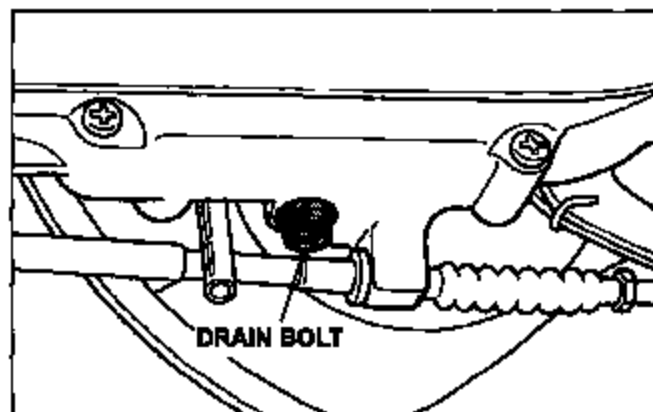
Yamaha is notifying all registered owners of affected scooters by mail. A copy of this letter is included in this bulletin. The customer should take the letter along with the affected scooter to an authorized Yamaha dealer for the modification.

A computer report listing all affected scooters invoiced to your dealership is included with this bulletin. Use the list to help ensure all scooters are modified. All sold scooters that have been registered with Yamaha will show the customer's name and address. Your dealership must notify the owner of any affected scooter that was actually sold but is listed as "unsold" on the report.

You must modify all affected scooters in your inventory, as well as all customer-owned scooters brought to you for this service. Any affected scooters that you purchase from Yamaha in the future will also require modification. If you purchase a scooter from another dealer, check to see if the procedures in this bulletin have already been performed before you sell the scooter.

Scooters that are affected should not be operated until they are modified. It is a violation of Yamaha policy for your dealership to deliver any new affected scooters to customers until the procedures in this bulletin are performed.

When the modification on each scooter is performed, follow the Warranty Information section of this bulletin to receive reimbursement. Be sure to use the Factory Modification Campaign procedures in Chapter 8 of the Warranty and Y.E.S. Handbook (LIT-11790-00-95).



**DEALER ACTION SUMMARY**

Modify: All affected 2001 CY50N ("Jog") scooters

Parts

Required: No.

Warranty: Factory Modification Campaign (see the Warranty Information section of this bulletin).

Notify

Customers: Yes. You must immediately contact any customer whose scooter shows as unregistered on the enclosed report. Yamaha has sent letters to the customers whose scooters were registered for warranty as of 8/20/2000.

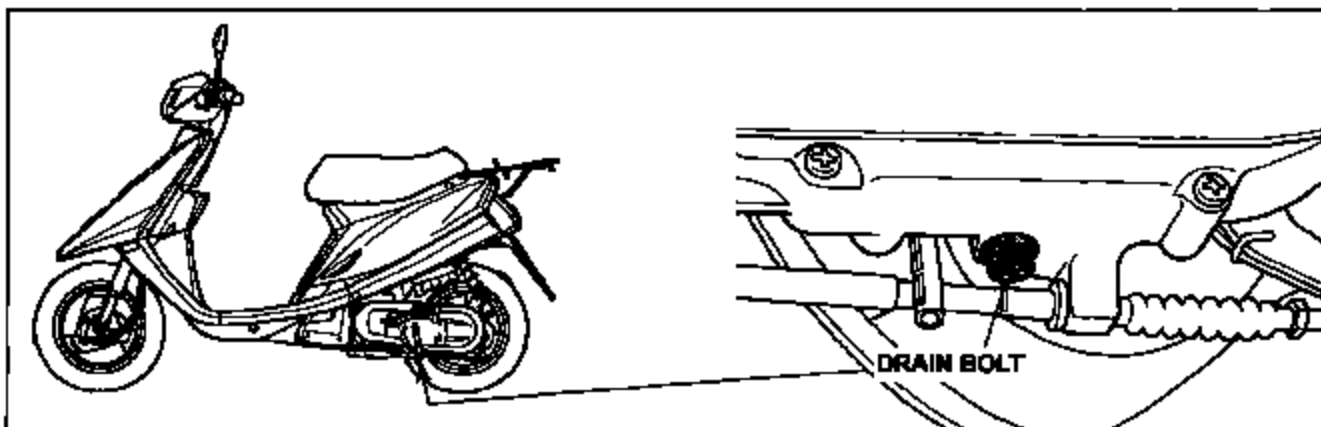
**AFFECTED RANGE**

CY50N 4FB-052689 ~ 052988

**SERVICE PROCEDURES**

1. Tighten the transmission drain bolt to specification.
2. Check the transmission oil level per the Service Manual (LIT-11616-08-16). Add oil if necessary.

Drain bolt tightening torque:
18 Nm (1.8 m·kg, 13.0 ft·lb)

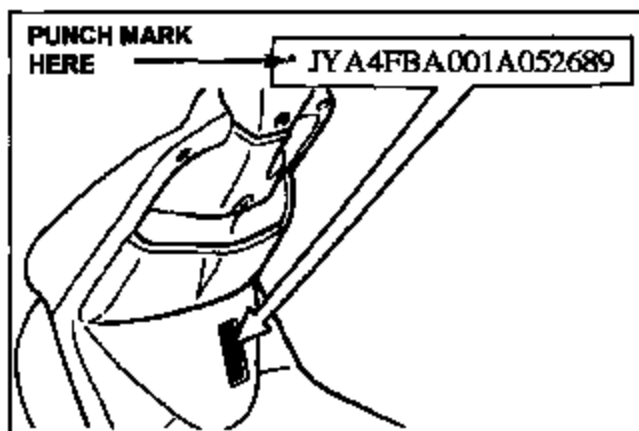




IDENTIFICATION PROCEDURE

After modifying a scooter, make a punch mark at the beginning of the frame number (VIN) on the frame as shown in the illustration.

If you encounter an unfamiliar scooter, and you are unsure whether or not it has been modified, check for the punch mark. You can also check a scooter's status on YCS, or by contacting your Regional Technical Advisor (RTA).



WARRANTY INFORMATION

The owner of each warranty-registered unit will receive a letter announcing this campaign. The letter has a label that includes the Primary ID and Recall Number. Use this information when submitting for reimbursement as described below.

This modification is authorized for all affected scooters, both sold and unsold, regardless of ownership or warranty status. You do not need the customer's letter to perform the modification or to file for warranty reimbursement.

Submit a Recall Request for the drain bolt tightening as described below using Recall Number 990009. Choose the Status "M." You will be reimbursed a labor allowance of 0.2 hour.

YCS:

Select YCS On-Line, then choose Recall Request Input from the on-line menu. Follow the prompts on the screen.

MAIL:

Complete a Recall Reimbursement Request (LIT-11790-00-97) as shown below.

Dealer Number: <input type="text"/>		Dealer Name: <input type="text"/>																																																																																																																																			
<table border="1"> <thead> <tr> <th colspan="6">Recall Number</th> </tr> </thead> <tbody> <tr> <td>9</td><td>9</td><td>0</td><td>0</td><td>0</td><td>9</td> </tr> <tr><td> </td><td> </td><td> </td><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td><td> </td><td> </td><td> </td></tr> </tbody> </table>	Recall Number						9	9	0	0	0	9																									<table border="1"> <thead> <tr> <th colspan="6">Primary I.D.</th> </tr> </thead> <tbody> <tr> <td>4</td><td>F</td><td>B</td><td>-</td><td>0</td><td>5</td> </tr> <tr> <td> </td><td> </td><td> </td><td> </td><td>2</td><td>X</td> </tr> <tr> <td> </td><td> </td><td> </td><td> </td><td>X</td><td>X</td> </tr> <tr><td> </td><td> </td><td> </td><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td><td> </td><td> </td><td> </td></tr> </tbody> </table>	Primary I.D.						4	F	B	-	0	5					2	X					X	X																			<table border="1"> <thead> <tr> <th colspan="6">Date Completed</th> </tr> </thead> <tbody> <tr> <td>0</td><td>9</td><td>-</td><td>X</td><td>X</td><td>-</td> </tr> <tr> <td> </td><td> </td><td> </td><td> </td><td> </td><td> </td> </tr> <tr> <td> </td><td> </td><td> </td><td> </td><td> </td><td> </td> </tr> <tr> <td> </td><td> </td><td> </td><td> </td><td> </td><td> </td> </tr> <tr> <td> </td><td> </td><td> </td><td> </td><td> </td><td> </td> </tr> <tr> <td> </td><td> </td><td> </td><td> </td><td> </td><td> </td> </tr> </tbody> </table>	Date Completed						0	9	-	X	X	-																															<table border="1"> <thead> <tr> <th colspan="2">Status</th> </tr> </thead> <tbody> <tr> <td><input checked="" type="radio"/></td> <td>M</td> </tr> <tr> <td><input type="radio"/></td> <td>M</td> </tr> <tr> <td><input type="radio"/></td> <td>M</td> </tr> <tr> <td><input type="radio"/></td> <td>M</td> </tr> </tbody> </table>	Status		<input checked="" type="radio"/>	M	<input type="radio"/>	M	<input type="radio"/>	M	<input type="radio"/>	M
Recall Number																																																																																																																																					
9	9	0	0	0	9																																																																																																																																
Primary I.D.																																																																																																																																					
4	F	B	-	0	5																																																																																																																																
				2	X																																																																																																																																
				X	X																																																																																																																																
Date Completed																																																																																																																																					
0	9	-	X	X	-																																																																																																																																
Status																																																																																																																																					
<input checked="" type="radio"/>	M																																																																																																																																				
<input type="radio"/>	M																																																																																																																																				
<input type="radio"/>	M																																																																																																																																				
<input type="radio"/>	M																																																																																																																																				

If you have any questions about proper procedures for Factory Modification Campaigns, see Chapter 8 in your Warranty and Y.E.S. Handbook (LIT-11960-00-95).



CUSTOMER SUPPORT GROUP

6555 Katella Avenue, Cypress, California 90630-5101 (714) 761-7300

00V-281 06

SAFETY RECALL NOTICE

September 26, 2000

Dear Yamaha Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Yamaha Motor Corporation, U.S.A. has decided that a defect which relates to motor vehicle safety exists in certain 2001-model CY50N ("Jog") Riva Scooters. Our records show that you own one of these scooters.

The reason for this recall:

The drain bolt for the transmission oil could come loose during scooter operation. If this occurs, oil could flow out from the drain hole onto the pavement, which could make the rear tire slip. This could lead to an accident/crash and resulting personal injury or death. This failure is because the drain bolt may not have been tightened enough from the factory.

What Yamaha and your dealer will do:

To correct this defect, your authorized Yamaha scooter dealer will tighten the drain bolt to the proper specification. There will be no charge to you for this procedure.

What you should do now:

Please call your Yamaha dealer and make a service appointment to have this procedure performed. Remember to take this letter with you when you take in your scooter.

You are requested to avoid riding your CY50N ("Jog") scooter until this modification is performed.

If you are unable to return to the Yamaha dealer who sold you the scooter, this service will be performed by any authorized Yamaha Riva Scooter dealer. For the name of a dealer near you, call 1-800-6-YAMAHA or visit the Yamaha web site at: www.yamaha-motor.com

If you need help:

If, after contacting your dealership, you have questions or concerns which the dealership is unable to answer, please write to:

Yamaha Motor Corporation, U.S.A.
Customer Relations Department
P.O. Box 6555
Cypress, CA 90630

If, after contacting Yamaha Customer Relations, you are still not satisfied that we have done our best to remedy the situation without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh St. Washington, DC 20590, or call the Toll-Free Auto Safety Hotline at 1-888-327-4236.

If you no longer own this Yamaha:

If you have sold your scooter to another party, please call us toll-free at 1-800-962-7826 with the name and address of the new owner, along with the serial number shown above your name on the address label above.

We're sorry to cause you any inconvenience, but we are sincerely concerned about your safety and continued satisfaction with our products. Thank you for giving your attention to this important matter.

Sincerely,
Customer Support Group
Yamaha Motor Corporation, U.S.A.



CUSTOMER SUPPORT GROUP

6555 Katella Avenue, Cypress, California 90630-5101 (714) 761-7300

00V-281 (07)

SAFETY RECALL NOTICE

September 26, 2000

Dear Yamaha Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Yamaha Motor Corporation, U.S.A. has decided that a defect which relates to motor vehicle safety exists in certain 2001-model CY50N ("Jog") Riva Scooters. Our records show that you own one of these scooters.

The reason for this recall:

The drain bolt for the transmission oil could come loose during scooter operation. If this occurs, oil could flow out from the drain hole onto the pavement, which could make the rear tire slip. This could lead to an accident/crash and resulting personal injury or death. This failure is because the drain bolt may not have been tightened enough from the factory.

What Yamaha and your dealer will do:

To correct this defect, your authorized Yamaha scooter dealer will tighten the drain bolt to the proper specification. There will be no charge to you for this procedure.

What you should do now:

Please call your Yamaha dealer and make a service appointment to have this procedure performed. Remember to take this letter with you when you take in your scooter.

You are requested to avoid riding your CY50N ("Jog") scooter until this modification is performed.

If you are unable to return to the Yamaha dealer who sold you the scooter, this service will be performed by any authorized Yamaha Riva Scooter dealer. For the name of a dealer near you, call 1-800-6-YAMAHA or visit the Yamaha web site at: www.yamaha-motor.com

If you need help:

If, after contacting your dealership, you have questions or concerns which the dealership is unable to answer, please write to:

Yamaha Motor Corporation, U.S.A.
Customer Relations Department
P.O. Box 6555
Cypress, CA 90630

If, after contacting Yamaha Customer Relations, you are still not satisfied that we have done our best to remedy the situation without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh St. Washington, DC 20590, or call the Toll-Free Auto Safety Hotline at 1-888-327-4236.

00V-281 (08)

**If you no longer own
this Yamaha:**

If you have sold your scooter to another party, please call us toll-free at 1-800-962-7926 with the name and address of the new owner, along with the serial number shown above your name on the address label above.

We're sorry to cause you any inconvenience, but we are sincerely concerned about your safety and continued satisfaction with our products. Thank you for giving your attention to this important matter.

Sincerely,
Customer Support Group
Yamaha Motor Corporation, U.S.A.



YAMAHA MOTOR CORPORATION, U.S.A.
6555 Katella Avenue
Cypress, California 90630-5101

00V-281 09

SAFETY RECALL NOTICE